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To: Parents/Guardians of RIPMWC participants

10 May 2021

Dear Sir/Madam,

RE-TEST of RAFFLES INSTITUTION PRIMARY MATHEMATICS WORLD CONTEST (RIPMWC)

On 27 April, many participants of the RIPMWC experienced technical issues during the administration of the online test on our vendor's (HeyMath) portal. This caused unnecessary stress and frustration to you, your child and your child's teacher. As organiser of the RIPMWC, we apologise to you and your child unreservedly.

RI, in partnership with HeyMath, will be holding a re-test for all participants of the RIPMWC on either **20 May (Thursday) or 25 May (Tuesday)**. These dates were determined based on the feedback gathered from the teachers-in-charge (TICs) across all participating schools. Each primary school will choose one date for the re-test after taking the school's schedule into consideration.

To ensure the fair benchmarking of participants and a similar learning experience while applying their problem-solving skills, the question papers for both dates will comprise a different set of questions which will be comparable to the original questions in terms of demand and mathematical thinking involved.

All participants can choose to sit for the re-test if they are available on the chosen re-test date. For participants who managed to complete the test on 27 April, they can choose not to take the re-test and use the results from the original test. Alternatively, if they choose to sit for the re-test, the better of their two attempts will be recognised officially. For participants who do not wish to or are unable to sit for the re-test, HeyMath will get in touch with the TIC regarding refund arrangements (if payment has already been made to HeyMath).

It is most unfortunate and regrettable that the technical glitch has undermined what otherwise would have been a meaningful learning experience for your child. Please be assured that we will work with HeyMath to ensure a successful re-test.

Should you have any queries, you may contact anyone of us:

- Ms Shaun Ng (HOD/Math) - [shaun.ng@ri.edu.sg](mailto:shaun.ng@ri.edu.sg)
- Mr Leong Yew Wah (Master Teacher) - [yewwah.leong@ri.edu.sg](mailto:yewwah.leong@ri.edu.sg)

Regards,

Ms Shaun Ng  
Head of Department, Mathematics (Year 1-4)

Auspiciam  
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